

DELIVERY DAYS 2020

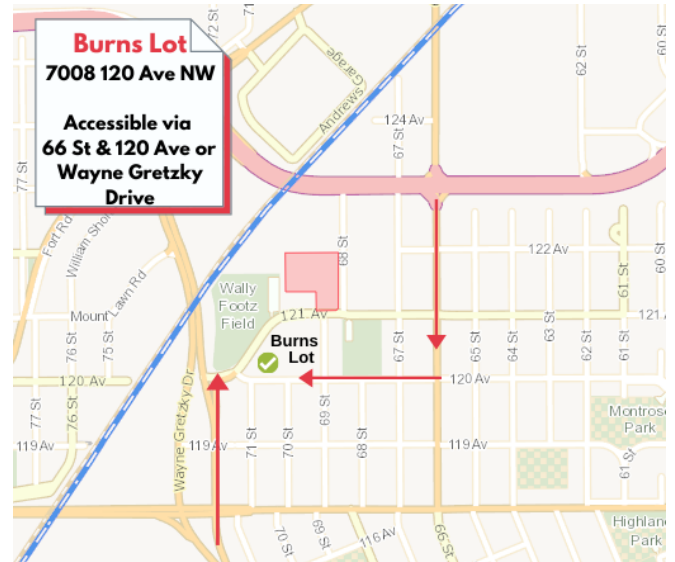
Here's what you need to know to make the best of your day!

Before you Arrive:

- **Download the App** - search **Santas Driver** in the Apple or Google Play Store
- Get your coffee and snacks, Please expect to spend some time in line as we dispatch the cars to the best of our ability
- Make your bathroom stops before you arrive, our intention is to keep all drivers and their occupants in their vehicles to minimize contact

Getting Here:

- All vehicles will park and wait in the Burns Lot at **7008 120 Ave** before being instructed to a pickup stall
- Access the Burns lot via 66 St and 120 Ave or Wayne Gretzky Drive.
- Please arrive **no more than 10 minutes early** for your scheduled appointment time



Once Onsite:

- You will validate your app with a QR code to activate it for the day. Look for signs once you've parked App assistants will come to your vehicle to help if needed
- You will be instructed to a pickup stall, **please turn off your vehicle and keep your face masks on**
- **Only 1 person will exit the vehicle** - they will use their phone to scan toy bags into the Santas Driver App
- Once all bags are scanned, you will load them into your vehicle and wait for instructions from parking attendants to safely exit the parking lot

Delivering Toys:

- **The app will give you turn by turn directions** to take you to each delivery address
- Please **call the recipients before arriving** to ensure that a safe drop off can be arranged
- Once you arrive, have only 1 person drop off at the door and **please wear a mask at all times**
- Knock on the door or ring the bell, place the bag on the front step and take a few steps back to **maintain a safe distance of 6ft (2m) from the door**
- Stay to ensure that the bag is received by an adult and brought inside
- We know that delivering can be emotional but **please refrain from accepting cards, food, hugs or gifts** from recipients in order to protect yourself and the recipient
- **If the recipient is not home**, leave the orange tag and return the bag to the depot before 7pm
- **If you'd like to deliver more toys**, look for open appointment times and feel free to book your 2nd pickup

THANK YOU FOR SPENDING YOUR
DAY DELIVERING THE SPIRIT OF CHRISTMAS!

